AGILYSYS LODGING MANAGEMENT SYSTEM® (LMS), A PROPERTY MANAGEMENT SOLUTION

AGILYSYS HOSPITALITY SOLUTIONS WORKING TOGETHER

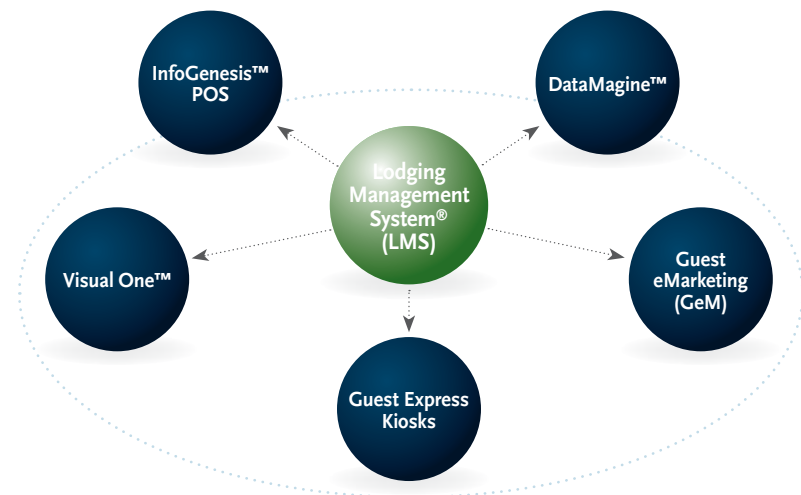# Agilysys...

LODGING MANAGEMENT SYSTEM® (LMS)

INFOGENESIS™ POS

DATAMAGINE™

GUEST EMARKETING (GEM)

GUEST EXPRESS KIOSKS

VISUAL ONE™

When you experience any measure of success, growing pains are inevitable. One of the biggest concerns is the way in which your technologies work – or do not work – together. The right communication between your technologies is essential for you to have the ability to make informed business decisions and provide the highest level of service to your guests.

Agilysys provides the essential end-to-end, integrated technologies to support maximum productivity and profitability. The purpose of this document is to offer you a glimpse into the way in which the Agilysys Lodging Management System® (LMS), a property management solution, integrates with other Agilysys solutions.

AGILYSYS HOSPITALITY SOLUTIONS WORKING TOGETHER

InfoGenesis™ POS

DataMagine™

Lodging Management System® (LMS)

Visual One™

Guest eMarketing (GeM)

Guest Express Kiosks

In addition to the many LMS modules available, LMS property management system (PMS) integrates with other Agilysys products in the following ways:

Agilysys InfoGenesis™ POS, a Point-of-sale Solution

Guest Inquiry/Lookup
Search the LMS database from InfoGenesis POS software to confirm a guest by room number, last name, folio number or account number prior to posting a charge.

InfoGenesis POS Software to LMS PMS Charge Posting
Charge to a room, folio or account in the LMS application — charges may be mapped to different posting categories. Based on the category of the items on the check, postings will be evaluated by LMS PMS and applied to packages or routed to another folio as defined in the LMS billing profiles.

Guest Room Key Swipe for Charging
Swipe a guest room key for charging at any POS outlet (available with supported key service interfaces).

Check-zoom from LMS PMS (available in version 7.2)
View or reprint an image of the itemized receipt for a check posted from InfoGenesis POS software to a guest's folio in the LMS application. Clerks can use this detail for quick resolution of disputes and questions by guests.

Closed Check Refund
Reverse the original posting.

Room Inquiry & Charging
Maintain functionality when the InfoGenesis POS interface is offline, a feature pioneered by Agilysys.

Agilysys LMS CASH® Module
InfoGenesis POS software integrates with the LMS CASH module for credit card consolidation and processing.

Agilysys LMS Gift Card
Sell and redeem LMS gift cards through an InfoGenesis POS terminal.

Agilysys DataMagine™, a Document Management Solution

Driver's License Scan
Integration with DataMagine software enables a scanned license to be archived and linked to a guest reservation in the in the LMS PMS. Guest reservations can be updated automatically with the information from the license. Archived licenses can be easily retrieved for viewing.

Night Audit Reports Archive
Archive night audit reports to the DataMagine system instead of printing them directly to a printer. The reports will be archived as originals for easy retrieval and review. This greatly reduces paper, filing and the associated costs.

Signature Capture
Present registration information pulled directly from LMS PMS so that the guest can review it as well as any terms and conditions. The guest then confirms registration by signing on a full-color signature capture device. The DataMagine solution creates an archived copy of this information as a registration card that can be pulled up from the guest information profile for viewing or printing.

Credit Card Swipe
Guests have the ability to swipe their own credit card on signature capture devices that are equipped with an integrated card reader. This greatly assists the hotel in its Payment Application Data Security Standard (PA-DSS) compliance efforts.

Group Bill Review
This integration point allows the user to review and amend master account and billing information, and then download it to CD for easy customer access.

Agilysys Visual One ™ Condominium Accounting Module

Condominium Ownership and Account Maintenance
Record LMS revenue into the corresponding owner's account, which allows for a seamless integration of the data between the two systems.

LMS City Ledger Accounts
Direct bill charges from LMS PMS to the owner's account in Visual One PMS for a consolidated owner's statement.

LMS Reservations
Identify that an owner is staying in his/her own unit. Owner reservation defaults are maintained in the Visual One application and flow into LMS PMS. Owner reservations are booked through LMS software while the interface communicates between the two products, keeping the owner account and reservation records completely in sync.

LMS CASH Module
Support from within Visual One Condo Accounting module.

Guest eMarketing (GeM) Module

Complete integration. Guest eMarketing (GeM) from It Just Works Software Corporation, uses the LMS host database to engineer unique electronic messages to guests, members and condominium owners. GeM software can be used to produce reservation confirmations, pre-arrival communications, in-house notices and post-departure satisfaction surveys.

Guest Express Kiosks

Complete integration. Guest Express Kiosk module from It Just Works Software Corporation, is a self-service kiosk system that expedites front desk check in and check out by enabling hotel guests to check in, encode a room key, check out and obtain a receipt—all without having to wait in line at the front desk.

Agilysys GolfPro Module

Launch the GolfPro application from LMS PMS to book tee times, which will consequently display on the guest itinerary in the LMS ARTS® application.

Agilysys Spa Management Module

Launch the Spa Management application from LMS PMS to book a spa appointment and have it display on the guest itinerary in the LMS ARTS module.

Agilysys Visual One Retail POS, a Point-of-sale Solution

The Visual One Retail POS application is the bundled POS software for the GolfPro and Spa Management modules. In addition, Visual One Retail POS software may be used as a standalone retail POS application.

The following Visual One Retail POS integrations are applicable to both GolfPro and Spa Management modules.

Visual One Retail POS Charges
Post all retail POS transactions into LMS PMS for consolidated reporting purposes, including cash and credit card transactions.

Comp Settlement
Use LMS software to access comp settlements from the Retail POS application (available with supported Casino Management system interfaces.)

LMS CASH Module
Integrates for credit card consolidation and processing, eliminating any need for an additional credit card processor.

Summary

Available as a package or individually, Agilysys hospitality solutions include property management, point-of-sale (POS), inventory & procurement, document management, self-service, dining reservations and more. Control your operations, from front to back of house, with a complete suite of integrated products from a single vendor.

Agilysys.

WHO WE ARE AND WHAT WE DO

Agilysys is a leading developer and marketer of proprietary enterprise software, services and solutions to the hospitality and retail industries. The company specializes in market-leading point-of-sale, property management, inventory and procurement, and mobile and wireless solutions that are designed to streamline operations, improve efficiency and enhance the consumer's experience. Agilysys serves casinos, resorts, hotels, foodservice venues, stadiums, cruise lines, grocery stores, convenience stores, general and specialty retail businesses and partners. Agilysys operates extensively throughout North America, with additional sales and support offices in the United Kingdom, Singapore and Hong Kong.

If you would like more information about how Agilysys Hospitality Solutions can help you streamline operations and maximize profit, visit www.agilysys.com or call 877-369-6208.