



Quality Uptime Services:
Reliable, Prepared and Equipped, 24/7/365
Discover the Most Trusted Name in Critical Power Protection

As one of the leading independent service providers for UPS maintenance and data center reliability, Quality Uptime Services has provided mission-critical services to the data center industry for more than 17 years.

Why Choose Quality Uptime Services?

We deliver excellence when it's critical.

While Quality Uptime Services guarantees a 4-hour response time, our average response time clocks in at just over 2 hours. Strategically-placed field service engineers access a nationwide network of warehouses, fully stocked with parts for every major OEM, to ensure a rapid resolution in an emergency.

We hire only the best and the brightest.

Many of our technicians have prior power equipment experience from the military (55%) or an OEM (80%). We build upon that expertise at our innovative training and testing facility by providing factory-level training on all major OEM equipment.

We offer a transparent, real-time online client portal.

Our Network Operations Center (NOC) utilizes a cutting-edge technology platform enabling us to schedule, dispatch and manage your critical asset performance. Your data flow and performance metrics can be securely accessed online through our customer web portal, so you can make crucial decisions quickly and easily, anytime, from anywhere.

We have a 97% client retention rate.

We must be doing something right.

24/7/365 Emergency and Preventative Maintenance Services

- UPS Systems
- VRLA & Wet Cell Battery Systems
- PDU, RPP & STS
- DC Plants
- 24x7 Battery Replacements
- 24x7 Capacitor Replacements
- 5-Year Turnkey Battery Management

We Also Offer:

- Managed Maintenance Agreements
- HVAC/CRAC Maintenance
- Generator, ATS Maintenance
- Comprehensive Electrical/Circuit Breaker Testing
- Asset Maintenance Management
- One Source (Multiple Disciplines on One System)
- Comprehensive Asset Database (Includes Event History)
- Predictive Analytics & Load Bank Testing
- SLA Compliance Tracking
- Critical Asset Aging
- Infrared Scanning

Whether you have a single mission critical-facility or operate multiple sites across the country, Quality Uptime Services is prepared and equipped to keep your UPS and battery systems running reliably with one call to 203-740-QUPS.

Quality Uptime Services

50 Pocono Road | Brookfield, CT 06804

For more information, visit qualityuptime.com.

For sales inquiries, call (203) 740-QUPS (7877)

or email sales@qualityuptime.com.

**FOR EMERGENCY
SERVICE, CALL
(800 755-6492**