



# CASINO 1

by **Agilysys**..

**Utilizing Technology to Keep the  
Odds for Success in Your Favor**

Agilysys Hospitality Solutions For Casino Resort Operations



## Property Management



## Inventory & Procurement



### Casino by Agilysys

For casino resort operations, the need for integrated technology solutions that enable exceptional guest service and provide critical reporting has never been greater. Coordinating technology in a way that improves your guest's experience, while reducing management headaches, is no easy task.

Agilysys provides the solid technology backbone that powers sound casino resort operations and intelligent guest service. In addition, from a back-of-house perspective, Agilysys brings data together without draining your staff's time, which helps to promote a higher level of guest service.



## Point-of-Sale Solutions



## Document Management



## Workforce Management



### Features and Benefits

The technology market is cluttered with products offering casino resort operators solutions to streamline their processes. So why choose Agilysys solutions?

### Enterprise Reporting

Utilize operation-specific, audit-based and guest-centric reporting to address all areas of your operation. Customize reports and get to the right information at the right time—faster than ever before—to ensure that you are seeing consistent numbers across your entire operation.

### Deployment Options

Deploy Agilysys solutions via a premises-based or hosted model without your needing a fully staffed property IT department.

### Offline Capability

Eliminate downtime worries with technology that allows you to synchronize data as soon as your network connection is established.

### Scalable/Stable Solution

Agilysys solutions for gaming properties are the most reliable, stable solutions on the market today. They support hotel/casino operations 24/7/365, assuring that your business has on demand data to service your guests from the time they arrive, throughout their stay and for an efficient and speedy check out. With Agilysys technologies assisting your operations, your customers spend less time waiting and more time playing.

**Agilysys Lodging Management System® (LMS®)**, recognized as one of the hospitality industry's premier property management software systems, automates every aspect of casino resort operations, from reservations and credit card processing to accounting and housekeeping. Its foundation expands to incorporate modules for sales and catering, activities scheduling, food & beverage sales, attraction ticketing, kiosk check in/check out and more. Ideal for properties of 1,000 rooms or more, LMS is designed specifically to help you manage your enterprise more efficiently. The solution runs 24/7 and links customers' gaming accounts to hotel accounts for evaluating comp decisions. It's Web-enabled, with a versatile foundation that supports a Hotel Technology Next Generation (HTNG) standard application programming interface (API). Premier properties, including the world's largest and most renowned, rely on LMS to increase productivity, maximize revenue per guest and ensure repeat business.

**Agilysys Visual One™ property management system (PMS)** provides an enterprise-wide, integrated solution for full-service casino resorts. The software is feature-rich and interfaces to Internet Distribution Systems (IDS) through Hotel Technology Next Generation (HTNG) standards, which makes your rooms available to more marketing channels for increased exposure. With interfaces to leading global distribution systems (GDSs) and other Agilysys products, Visual One PMS offers a reliable, scalable solution for full-service casino resorts ranging from 50-1,500 rooms. Add any mixture of modules, including spa, golf, activities and kiosk check in/check out, to create the ultimate property-wide or chain-wide management solution, enabling improved guest relationship management, enhanced business performance analysis and increased profitability.



## Property Management

**Agilysys GolfPro** offers casino resort pro shop managers administrative tools such as tee time scheduling, member profile/billing, tournament management and Web and email access bundled into one solution that can integrate with your Agilysys PMS or work as a standalone solution. Manage product inventory and handle large groups of golfers with ease. Set up member histories, including financials, handicaps and records of purchases. An efficiently run pro shop can attract new customers, improve guest relationships and give you the competitive edge you need to maximize your revenue.

For casino resorts that have an on-premise spa, **Agilysys Spa Management system** covers all aspects of running the facility, from scheduling guests for services to managing staff schedules, maximizing efficiency and profitability. The system can be used as a standalone solution or launched from within either Agilysys PMS, letting your room reservationist book a spa appointment for your guest that will appear in the confirmation that is mailed or emailed to them.



**Agilysys Elevate™** is a Web-based, next generation point-of-sale (POS) solution that operates in the cloud for ease of deployment and remote updates. A great solution for any single pass environment, the software leverages the best of modern interface features for a clean, smooth and intuitive user experience. Elevate provides users with access to operational data in real time from any location. Make changes to menus or prices quickly and easily, and then deploy them at any time without needing to reboot the system. With offline capabilities, including credit card payment acceptance, Elevate is an ideal choice for simpler service outlets that don't want the expense of traditional on-premise POS software.

**Agilysys InfoGenesis™ POS** is an award-winning point-of-sale solution designed to help you serve your guests more effectively while enhancing your efficiency and profitability. The system is easy to set up and maintain, and its scalable architecture enables you to add workstations without having to build out expensive infrastructure. The software integrates easily with a wide variety of other applications, and is designed to process transactions in the highest volume environments without any loss of performance at the point of sale. Rare offline capabilities allow the POS terminal to continue to perform well during intermittent server or network outages, synchronizing data as soon as your network connection is reestablished. Superior check management and on-floor reporting, along with consistent terminal configuration, pricing and screen setup, combine to give your frontline staff the tools they need to provide exceptional guest service across your entire organization. Item images on buttons make ordering fast and easy. InfoGenesis POS is also available through a subscription service.

## Point-of-Sale Solutions



**Agilysys InfoGenesis Mobile** is a full-featured, flexible mobile POS solution that seamlessly integrates with Agilysys InfoGenesis POS software. The application helps service teams become more efficient and productive through simplified ordering and faster guest service, providing a competitive edge in a crowded marketplace. The software is flexible and reliable, with a user interface that's simple to learn and configure. Users tap, drag or swipe on an intuitive multi-touch interface to select the table number, cover count and check type. Orders are automatically sent to the kitchen, enabling faster service and increased table turns. InfoGenesis Mobile is a cost-effective tool to help service teams become more efficient and productive.

**ResPAK**, from AS Digital, is a complete restaurant management solution that is designed specifically to allow properties to minimize staff costs, increase operational efficiency and maximize revenue. ResPAK offers tools for reservation management, Internet reservations, table management, customer relations management (CRM), marketing and loyalty programs. The software is available in nine languages and can interface with a wide range of POS and PMS solutions.

## ● ● ● Inventory & Procurement

**Agilysys Stratton Warren System (SWS)** is designed to improve productivity while reducing labor costs and waste. The system manages the entire inventory and procurement process — from requisition to invoice — and integrates with most leading financial and point-of-sale software products. Maximize your organization's buying power by aggregating the purchasing of all departments and locations for mission-critical items, as well as for those hundreds of incidentals that add up to big dollars. SWS is available as an on-premise solution or through a subscription service.

**Agilysys Eatec®** is an inventory and procurement solution that provides core purchasing, inventory, recipe, forecasting, production and sales analysis functions as well as optional catering, restaurant, buffet management and nutrition modules in a single Web-enabled solution. Manage your inventory with a full-featured, Windows®-based, solution for foodservice operations of any size in any market, from restaurants to tribal gaming to universities. The Eatec system provides a centrally located suite of management tools that is accessible from any outlet in your organization. The software is available as an on-premise solution or through a subscription service.



*Agilysys EatecTouch* is an optional software applet that operates on any Windows-based POS terminal, providing users with access to the Eatec application from any terminal location.

*Agilysys EatecPocket* is a Windows Mobile compatible application designed to work on a handheld wireless device, enabling users to perform inventory transactions. The software incorporates barcode scanner functionality for mobile updates of the database.



**Agilysys Workforce Management Solution™ (WMx)** is an innovative and feature-rich suite of workforce management tools that help hospitality professionals improve decision making, reduce labor costs and empower employees while also aligning corporate best practices with their day-to-day activities. The software is accurate, mobile, customizable and easy to use. WMx is designed specifically to help hospitality organizations improve the efficiency and productivity of their workforce. Included are tools for performance-based scheduling, dynamic labor forecasting, embedded workflow for employee hiring, employee self-service, multiple time capture solutions and seamless integration to numerous POS, PMS, inventory and payroll systems, all of which combine to make doing business easier and more profitable.

## ● ● ● Workforce Management

**Agilysys DataMagine™ document management solution suite** is a document management solution that transforms paper records into electronic images that are then archived for on-demand access. Increase security and functionality while realizing organizational process improvements. The software's U.S.-patented imaging module seamlessly integrates with your business applications, usually without writing or changing a single line of code. A cost-effective document management solution is something that virtually every business needs, whether it's to cope with increasing paperwork or to satisfy regulatory requirements. Revolutionize paper document storage and retrieval from an inefficient and expensive drain on your bottom line into a benefit that saves money while promoting environmental stewardship.



## Document Management

### Bottom Line Benefits/ROI

Whether you operate a single property or a chain of casino resorts across the country, Agilysys can provide tailored solutions to help streamline your processes and improve your bottom line. By implementing Agilysys gaming solutions in your operation, you gain the benefits of tomorrow's technologies today, enabling you to make fact-based decisions for ways to improve your processes and capitalize on revenue opportunities. Because a wealth of information is shared across solutions, you can understand your guests better and provide a higher level of service, which can increase customer loyalty and encourage repeat business for maximum long-term revenue.

### Summary

Technology solutions that are dependable and easy to use are essential to a 24/7 business like yours. Agilysys delivers an array of best of breed solutions to the casino resort industry, single-sourced from a large, financially stable supplier. Backed by a skilled support staff and a mature and proven field service organization, Agilysys solutions let you manage your operations with powerful, cost effective enterprise systems – all seamlessly integrated. To see why the biggest names in the casino resort industry rely on Agilysys to help them run a more efficient, profitable and guest-centric operation, visit [www.agilysys.com](http://www.agilysys.com) or call 877.369.6208.

Property Management



Point-of-Sale Solutions



## About Agilysys

Agilysys is a leading developer and marketer of proprietary enterprise software, services and solutions to the hospitality industry. The company specializes in market-leading point-of-sale, property management, inventory & procurement and mobile & wireless solutions that are designed to streamline operations, improve efficiency and enhance the guest experience. Agilysys serves casinos, resorts, hotels, foodservice venues, stadiums and cruise lines. Agilysys operates extensively throughout North America, Europe and Asia, with corporate services located in Alpharetta, GA, EMEA headquarters in Cheshire, UK, and APAC offices in Singapore and Hong Kong. For more information, visit [www.agilysys.com](http://www.agilysys.com).

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