Optimize Productivity and Address
Your Largest Controllable Cost — Labor

Agilysys

WMx™

*Optimize the efficiency and productivity
of your workforce.*

Whether your business is a single-family restaurant or a large corporate chain, you are increasingly required to do more work in less time. As managers, you are responsible for an overabundance of labor management processes, such as recruiting and hiring, maintaining different pay rates, scheduling according to employee skill, forecasting on demand and more. The right labor management solution could increase information flow between your stores and corporate offices and give you the tools you need to manage the many details of maintaining a successful operation.

Workforce Management

Agilysys Workforce Management Solution™ (WMx) is an innovative and feature-rich suite of workforce management tools that help hospitality professionals improve decision-making, reduce labor costs and empower employees while also aligning corporate best practices with their day-to-day activities. The software is accurate, mobile, customizable and easy to use. WMx™ is designed specifically to help hospitality organizations improve the efficiency and productivity of their workforce.

WMx Enterprise

WMx Enterprise is the core of the solution, providing order and control to personnel and human resource (HR) management. Features include user-definable HR and employee hiring information and tracking, multiple jobs and pay rates, employee schedule preference and non-availability tracking. The system incorporates HR policies and labor law requirements automatically, helping to ensure compliance. Customizable reports utilizing Crystal Report Viewer and seamless integration to numerous POS, PMS, inventory and payroll systems help make doing business easier and more profitable.

Data Transfer

This tool enables the user to easily configure or map a translation between data fields in WMx and the data fields that reside in various Agilysys solutions, including the Eatec® inventory and procurement system and InfoGenesis™ POS software. By sharing data between your Agilysys technologies and WMx applications, you can reduce redundant data entry and increase the access and usefulness of the information needed to run your business. For instance, sales totals, transactions, occupancy, arrivals and meal counts are transferred from Agilysys systems to WMx for seamless integration into the WMx Forecasting module. In addition, your site-level applications integrate with all of your corporate level systems, such as human resources and payroll.

Intelligent Management Reports

WMx brings intelligent reporting to a higher level by extracting deep and broad data from throughout your enterprise and organizing it for workforce performance analysis. Understanding who, what, when, where and why will cause a fundamental shift in how you can monitor, measure and coach your workforce. Convenient and flexible filtering options allow you and your managers to configure specific performance metrics needed to make better decisions and drive your business goals.

- Site-Level Manager Reports

  Site-level reports communicate to team members the game plan, the score along the way, the final score, errors that can be corrected and coaching insights to improve team performance. Some of the benefits include eliminating paperwork, assuring labor rule compliance and saving administrative time by providing an electronic repository and audit trail for personnel and pay record data.

- Multi-Unit Enterprise Reports

  Enterprise reports track, compare and analyze performance across operations and trends through time. Accountability and recognition are the baseline benefit. Analytics built throughout the WMx application engines take enterprise reporting to a higher level. Pinpoint analytics provide insights into not only the what, but also the explanatory why and actionable how that are the keys to successful coaching.

Customizable

WMx is modular in design, with the flexibility to meet the needs of a broad variety of hospitality operators. The architecture is highly extensible and supports a continuing stream of enhancements as new requirements arise. Add any combination of modules to create the solution that best meets your needs:
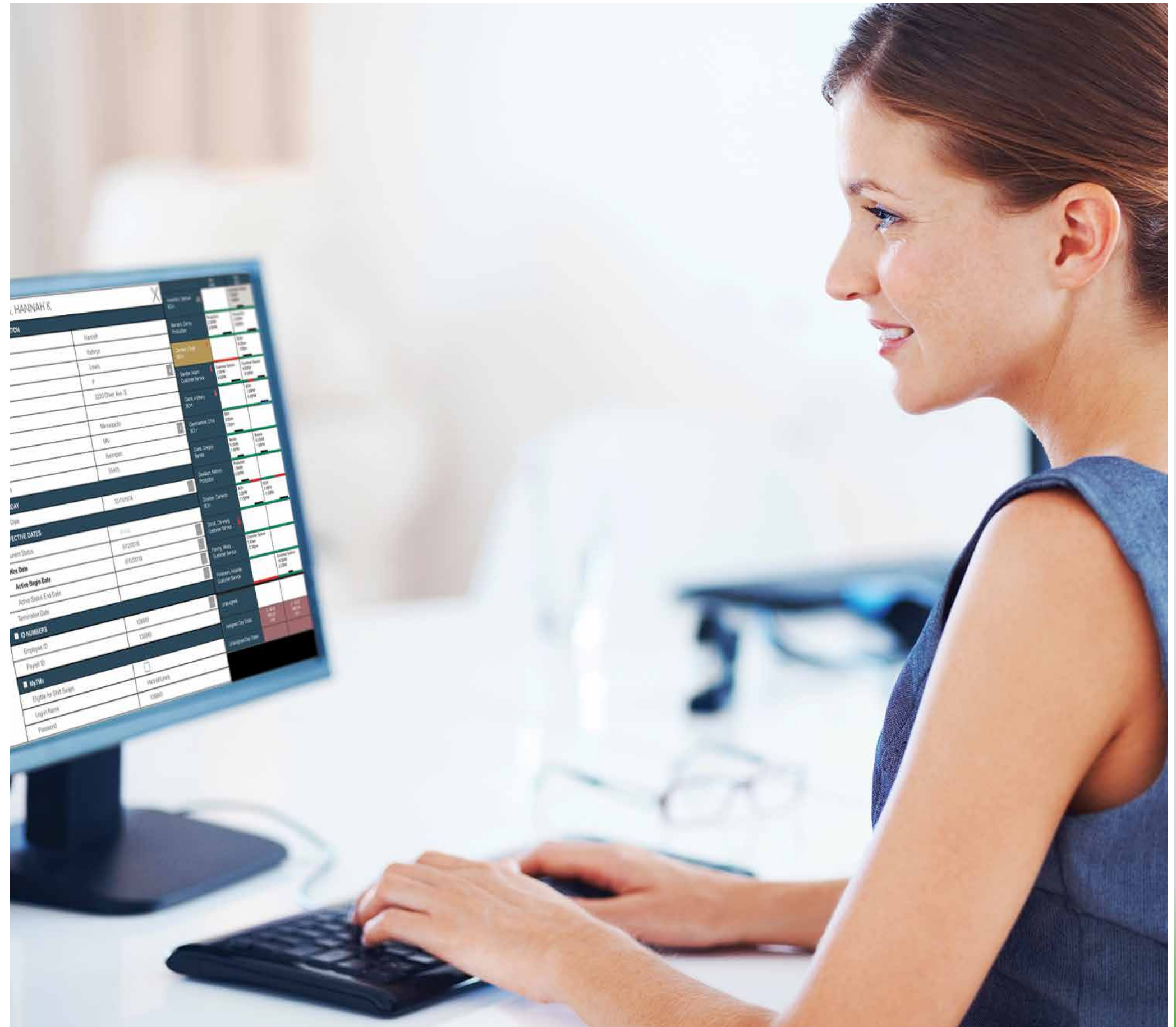
Time & Attendance

WMx offers two powerful modules to handle all of your time and attendance needs. With the Pay Record Maintenance module, you can virtually eliminate payroll preparation utilizing a comprehensive alert management capability to flag records that need to be reviewed. WMx supports a wide variety of clock options for tracking time, including those native to leading POS solutions. Alternatively, utilize the power of the WMx Clock on your workstations or via the WMx Employee Self-Service Kiosk (ESSK).
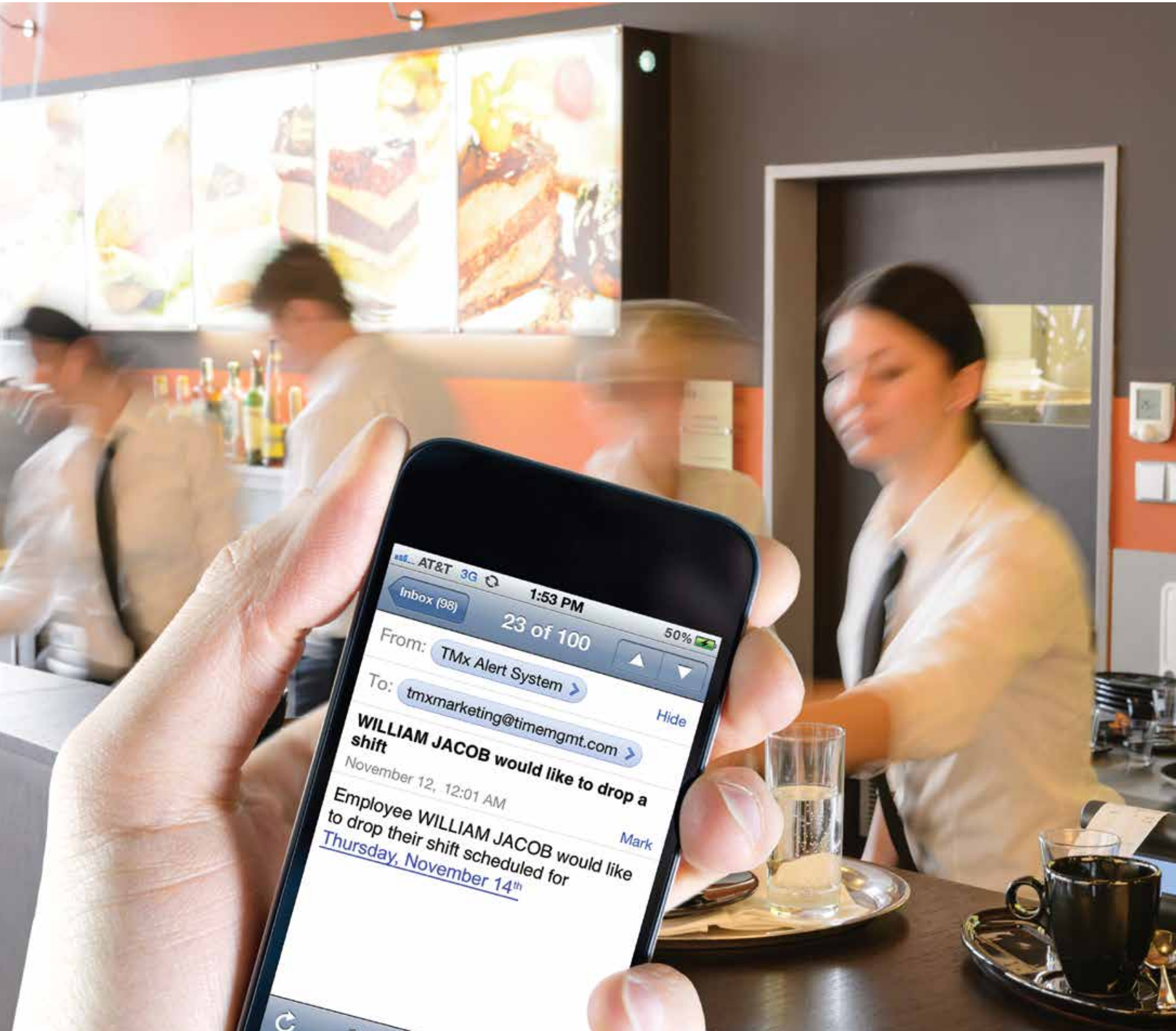
Scheduling

Scheduling a multi-faceted workforce can be complex, time-consuming and error-prone, leading to lower productivity, weaker performance and wasted resources. WMx offers a spectrum of business intelligence features from product mix to online mobile scheduling. Automatically create schedules that align with future customer demands, regulatory scheduling policies, local laws, employee availabilities, skill levels and labor budget.

Human Resource Management

Streamline the entire employment life cycle from new-hire through pay and job changes, transfers, termination and rehiring. WMx integrates with existing HR & business systems to ensure that all employee updates are synchronized in a timely fashion to all collaborative applications. Instant onboarding is particularly valuable for new hires, whose information is needed at the time clock and POS system to begin work. Accuracy and data validity are critical for all collaborative applications.

Forecasting

An effective schedule begins with a precise forecast. With a simple click, WMx captures deep volumes of data compiled from numerous systems to predict accurately your fluctuating customer activity throughout the flow of each meal period, day, week and season. Your ability to think ahead ensures that you are prepared for each challenge throughout the day. Superior precision from budgeting to product mix helps managers put the right number of people, with the right skills, in the right places, at the right times.

Mobile Self-Service

An interactive, Web-based mobile scheduling system provides managers and employees with unprecedented information access for quick decision-making. The MyWMx Manager app gives managers immediate access to their daily roster to schedule replacements, add new shifts and respond to employee requests or alerts that are critical to the day's success. MyWMx smartphone apps, text message alerts and email notifications enable real-time communication for a more flexible and well-informed workforce, enhancing employee satisfaction and subsequently improving the guest experience.

Alerts (required for mobility features)

WMx can generate alerts regarding labor and scheduling rule violations and display them in real time to users. Instantly push alerts to email, SMS texts or smartphone apps. The alerts add convenience and work flexibility for team members as well as opportunities to correct and adjust team activity. With practical and easy methods to filter, route and publish alerts, both management and employee needs are addressed.

Optimized Scheduling Tools	Create efficient schedules by matching labor needs with projected demand and each employee's proficiency. Manage time and attendance, eliminating schedule abuse like early clock in and clock out.
Easy to Use, Implement and Maintain	Utilize a workforce management solution that requires minimal training, helps you control your labor costs and integrates seamlessly with your other technology solutions.
Employee Onboarding	Eliminate paperwork associated with workflow management, including hiring, reviews, pay adjustments, termination, employee borrowing, transfers and associated reporting. Offers an unlimited number of user-defined employee data fields.
MyWMx	Enable employees to view their schedules and manage availability requests via the Web or an onsite kiosk terminal.
Dynamic Labor Forecasting	Develop forecasts that are more accurate and compare them to actual results. Produce and analyze future schedules using productivity measures you define yourself, such as sales, customers, covers, entrees sold, etc.
Flexible Deployment	Install on premise or via Agilysys subscription service.
Optional e-Learning Module Available	Provide a cost-effective way to learn the skills needed to optimize the benefits of WMx—anytime, anywhere—via the Web.

WMx is a best of breed, low-risk and high-performance solution for addressing your largest controllable cost—labor. The solution assists you with all your labor management processes, including recruiting and hiring, tracking different pay rates, enforcing overtime rules, monitoring employee skill levels, recording tip allocations or forecasting on demand. By optimizing the efficiency and productivity of your workforce, you can transform labor management from an expensive drain on your bottom line into a benefit that helps you minimize costs and simplify business processes.

To learn why so many successful businesses rely on the Agilysys Workforce Management Solution, visit www.agilysys.com or call 877-369-6208.

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ABOUT AGILYSYS

Agilysys is a leading developer and marketer of proprietary enterprise software, services and solutions to the hospitality industry. The company specializes in market-leading point-of-sale, property management, inventory & procurement and mobile & wireless solutions that are designed to streamline operations, improve efficiency and enhance the guest experience. Agilysys serves casinos, resorts, hotels, foodservice venues, stadiums and cruise lines. Agilysys operates extensively throughout North America, Europe and Asia, with corporate services located in Alpharetta, GA, EMEA headquarters in Cheshire, UK, and APAC offices in Singapore, Hong Kong and Malaysia. For more information, visit www.agilysys.com.

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Rev 11/13

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